

# Trans\* and Gender Variant Experience of and Ideas for Vancouver

The Trans\* and Gender Variant Inclusion Working Group seeks your input on your experiences, needs, interests, and ideas for ensuring inclusivity in Vancouver's recreational facilities and programming. Participation in this survey is voluntary. We appreciate your input and feedback. Your identity will remain anonymous, unless you provide your name and contact information at the end of the survey for participation in follow-up interviews and/or focus groups. Your responses will help inform the recommendations that will be put forward by the working group to Vancouver Park Board in April 2014. Please email us with any questions and/or concerns at [trans.gendervariant@gmail.com](mailto:trans.gendervariant@gmail.com)

## Demographics

Responses to the demographic questions are optional. They are intended to ensure that we collect data across a wide cross-section and diversity of experiences of the trans\* and gender variant communities to develop the most inclusive and robust recommendations to the Vancouver Park Board.

### 1. What is your age?

- 18 to 29
- 30 to 39
- 40 to 49
- 50 to 59
- 60 to 69
- 70+

### 2. How do you identify in terms of gender? Please use any term(s) that you prefer.

### 3. What pronouns do you prefer?

### 4. What ethnicity/race are you?

# Trans\* and Gender Variant Experience of and Ideas for Vancouver

## 5. What neighbourhood to you reside in?

- Coal Harbour
- Yaletown/Gastown
- Downtown East Side
- West End
- East Vancouver
- Kitsilano
- Point Grey
- Fairview
- Dunbar
- Shaughnessy
- Mount Pleasant
- Strathcona
- Marpole
- Kerrisdale
- Oakridge
- Riley Park

Other (please specify)

## 6. How long have you lived in Vancouver?

- 1 to 5 years
- 6 to 10 years
- 11 to 15 years
- 16+ years

## Recreational Facility and/or Program Use

### 7. What recreational facility(ies) do you use in Vancouver? [In order of most frequently used to least]

# Trans\* and Gender Variant Experience of and Ideas for Vancouver

## 8. How frequently do you access Vancouver recreational facilities and/or programs?

- Daily
- Weekly
- Monthly
- Occasionally
- Rarely
- Never

## 9. During what time period do you visit the recreational facilities and/or programming?

- Early Morning (5 a.m.-9 a.m.)
- Morning (9 a.m.-11 a.m.)
- Afternoon (12 p.m.- 5 p.m.)
- Evenings (6 p.m.- 9 p.m.)

## 10. What types of recreational activities and/or programming do you or would you like to access?

- Swimming
- Fitness classes
- Gym Workout
- Team Sports
- Skating
- Hockey/Curling
- Social Events/Activities
- Educational Activities

Other (please specify)

## 11. Do you usually visit the recreational facilities and/or programming...

- Alone
- With a friend
- With a group
- With children

Other (please specify)

# Trans\* and Gender Variant Experience of and Ideas for Vancouver

## 12. What motivates you to use or want to use the Vancouver recreational facilities and/or programs? [check all that apply]

- Physical health
- Mental health
- Social interaction
- Creative expression
- Learning new skill

Other (please specify)

## 13. What do you like about Vancouver recreational facilities and/or programs?

## 14. What prevents you from using the Vancouver recreational facilities and/or programs? [check all that apply]

- Too busy/schedule conflict(s)
- Distance to facility
- Social anxiety
- Cannot afford
- Not enough interest
- Injury/health
- Lack of shower/change room options
- Feeling unsafe/afraid

Other (please specify)

## 15. How did you hear about this recreational facility?

- Friend/ Family
- Vancouver Park Board Website
- Flyer / Brochure

Other (please specify)

## Recreational Facility and/or Program Experience

# Trans\* and Gender Variant Experience of and Ideas for Vancouver

## 16. Overall, how satisfied are you with Vancouver recreational facilities and/or programming?

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

## 17. What is your experience of recreational staff regarding trans\* and gender variant issues?

- Trans competent/inclusive
- Trans aware/friendly
- Unaware of trans\* and gender variant issues
- Challenged/ill-equipped to address and handle trans\* and gender variant issues
- Transphobic/unfriendly
- Unsure

Other (please specify)

## 18. Can you describe your experience(s) with recreational staff related to trans\* and gender variant issues? What happened?

## 19. How could your experience(s) of recreational staff be improved?

## 20. Do you have any ideas/recommendations for how recreational staff should be trained on trans\* and gender variant issues?

## Trans\* and Gender Variant Experience of and Ideas for Vancouver

**21. How satisfied are you with the range of activities, events, programming, and services specific to or inclusive of trans\* and gender variant people?**

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

**22. How could Vancouver Park Board improve its facilities and/or programming to make them more inclusive of or specific to trans\* and gender variant people?**

### Challenges and Barriers to Access

**23. Do you face any challenges and/or barriers to accessing Vancouver recreational facilities and/or programming related to being trans\* or gender variant?**

- Yes
- No

**24. If yes, please describe the challenges and/or barriers you face to accessing Vancouver recreational facilities and/or programming related to being trans\* and gender variant?**

**25. What could help improve your access and experience of Vancouver recreational facilities and/or programs?**

**26. Would you recommend Vancouver recreational facilities and/or programs to other trans\* and gender variant people?**

- Yes
- No

# Trans\* and Gender Variant Experience of and Ideas for Vancouver

## 27. Why or why not? Please explain.

## Signage and Literature

## 28. Rank your preference of how should gender be represented on forms in recreational facilities?

<input type="checkbox"/>	Male/Female
<input type="checkbox"/>	Male/Female/Trans* and/or Gender Variant (allow for up to two selections - e.g., trans & female)
<input type="checkbox"/>	Male/Female/Other _____ (please specify)
<input type="checkbox"/>	Gender: _____ (people use their own preferred term(s))
<input type="checkbox"/>	No gender category

## 29. Rank your preference of how gender should be represented in signage on universal bathrooms and change rooms?

<input type="checkbox"/>	Male and Female Symbols
<input type="checkbox"/>	Gradient of Gender Symbols
<input type="checkbox"/>	Toilet/Change Room Symbol
<input type="checkbox"/>	No Gender Symbol/DescriptiveText Only

## 30. Do you have any other suggestions/ideas about how to represent gender on bathrooms and/or change rooms in recreational facilities? [If you have copies of symbols/pictures, please email them to [trans.gendervariant@gmail.com](mailto:trans.gendervariant@gmail.com)]

## Trans\* and Gender Variant Experience of and Ideas for Vancouver

**31. How satisfied are you with the current communications and information about recreational facilities and programs related to trans\* and gender variant issues and needs?**

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

**32. How can the Vancouver Park Board improve its information for trans\* and gender variant issues and needs on its website and printed materials?**

## Washrooms and Showers

**33. What features and/or processes in washrooms and showers would make your experience of recreational facilities safer and more comfortable?**

**34. Provide a ranking of your preferences of how facilities should handle gender in change rooms and showers?**

<input type="checkbox"/>	Two separate spaces designated Male and Female with shared change room/showers
<input type="checkbox"/>	Two separate spaces designated Male and Female with private change room/showers
<input type="checkbox"/>	Two separate spaces designated Male and Female with mix of shared and private change room/shower options
<input type="checkbox"/>	Three separate spaces designated Male, Female, and Multi-Gender with shared change room/showers
<input type="checkbox"/>	Three separate spaces designated Male, Female, and Multi-Gender with private change room/showers
<input type="checkbox"/>	Three separate spaces designated Male, Female, and Multi-Gender with mix of shared and private change room/shower options

**35. Do you have any other ideas for alternative configurations and/or language for change rooms and showers to improve trans\* and gender variant inclusivity, safety, and comfort.**

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**36. What parameters, guidelines, and considerations should be implemented in upgrades and new construction of recreational facilities to address trans\* and gender variant needs and issues?**

### HR Training and Policies

**37. What topics affecting trans\* and gender variant people should be incorporated into staff training to create safe and inclusive spaces?**

**38. What policies should Vancouver Park Board consider in making a safe and inclusive space for trans\* and gender employees?**

### Partnerships

**39. What partnerships with community groups or health organizations would you suggest?**

### Survey Wrap-Up

**40. Please provide any topics and/or themes related to Vancouver recreational facilities and programming you think are missing from the discussion that need to be considered in the recommendations to the Vancouver Park Board?**

**41. Please provide any final remarks and/or ideas?**

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**42. Please provide your name and contact information if you wish to be involved in a follow-up interview or focus group to expand on your responses.**

**THANK YOU!!!**

We appreciate you taking the time and effort to provide your responses, ideas, experiences, and feedback. We will provide a summary of the survey responses and results by January 2014.